

**From:** [Gray, David](#)  
**To:** [Smalley, Bryant](#)  
**Cc:** [Martin, John](#); [Ruhl, Christopher](#); [Crossland, Ronnie](#)  
**Subject:** RE: Lard Oil - Polrep and Website review  
**Date:** Tuesday, August 23, 2016 3:04:12 PM

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Understood and should not be a problem. However, since this is part of a larger federal response in Louisiana we have been encouraged to coordinate and confirm our information. The goal is to not create confusion in an otherwise confusing situation. NIMS/ICS/ESF-15 has been working well so far and I don't know of any problems – but I am not on the ground. If you have concerns or examples – I am happy to raise on the daily NICCL national call.

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**From:** Smalley, Bryant  
**Sent:** Tuesday, August 23, 2016 1:59 PM  
**To:** Gray, David  
**Cc:** Martin, John ; Ruhl, Christopher  
**Subject:** Re: Lard Oil - Polrep and Website review

We didn't discuss how they would do it, just that they could provide. Too much vetting and it may be too late and too generic to be of use.

Just saying,  
B

Sent from my iPhone

On Aug 23, 2016, at 2:55 PM, Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)> wrote:

If not – I can contact their Comm Director. I have known him ... forever.

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**From:** Smalley, Bryant  
**Sent:** Tuesday, August 23, 2016 1:51 PM  
**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>  
**Cc:** Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)>; Ruhl, Christopher <[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>  
**Subject:** Re: Lard Oil - Polrep and Website review

As long as it can contain specific enough information to be useful to the residents. I would like to add a copy or link to the FAQ sheet once LDHH provides. As well as other info that won't be important unless you live here.

Bryant

Sent from my iPhone

On Aug 23, 2016, at 2:39 PM, Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)> wrote:

As part the federal response, we send an update to DHS/FEMA every morning prior to 11:30 am CDT. To date, our response includes an update on Lard Oil spill activities. As the update changes – we can prepare language to update [www.epa.gov/la](http://www.epa.gov/la) for the spill and ensure our public information is consistent with the information reported to DHS/FEMA from both the HQ EOC Spot Report and Chris Ruhl's nightly update.

How does that process sound to you?

David

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**From:** Smalley, Bryant  
**Sent:** Tuesday, August 23, 2016 1:23 PM  
**To:** Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)>  
**Cc:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>; Ruhl, Christopher <[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>  
**Subject:** Re: Lard Oil - Polrep and Website review  
Ok, so what is the process for updates or additions?  
Bryant

Sent from my iPhone

On Aug 23, 2016, at 2:20 PM, Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)> wrote:

It's Up! Thanks

John J. Martin  
Federal On-Scene Coordinator (OSC)  
1445 Ross Ave (6SF-ER)  
Dallas, Texas 75202  
214.665.6748 \* fax 214.665.2278

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**From:** Gray, David  
**Sent:** Tuesday, August 23, 2016 1:47 PM

**To:** Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)>

**Cc:** Ruhl, Christopher <[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Smalley, Bryant <[smalley.bryant@epa.gov](mailto:smalley.bryant@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Very helpful. We should have the website up shortly. It will be on [www.epa.gov/la](http://www.epa.gov/la) . We can also do some social media on it but not sure how many of the residents follow us. Lard Oil Company Spill, Denham Springs, LA

Slow moving storms dropped more than two feet of rain around Denham Springs causing flooding of the Amite River. On August 18, EPA responded to reports of an oil spill from Lard Oil Co., an oil distribution company at 914 Florida Ave., in Denham Springs, Livingston Parish, Louisiana. Floodwaters displaced oil containers and discharged between 300 – 600 gallons of new 10w40 motor oil in the surrounding neighborhood. It appears to be a localized incident and predominately lubricating oil. Estimates are that 51 residential yards and 3 structures (1 home and two businesses) are affected in a 3 block wide by 2 block long area. Most impacted properties only have residual oil staining. Lard Oil Co. is cleaning up the oil under EPA supervision and work is continuing.

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**From:** Martin, John

**Sent:** Tuesday, August 23, 2016 11:17 AM

**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>

**Cc:** Ruhl, Christopher <[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Smalley, Bryant <[smalley.bryant@epa.gov](mailto:smalley.bryant@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Thanks Bryant

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**From:** Smalley, Bryant

**Sent:** Tuesday, August 23, 2016 10:54 AM

**To:** Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)>

**Cc:** Ruhl, Christopher <[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>

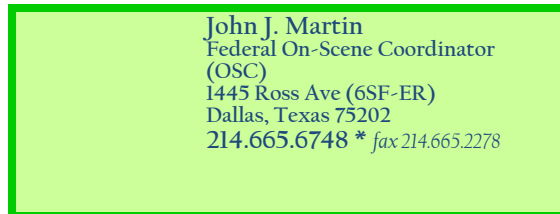
**Subject:** Re: Lard Oil - Polrep and Website review

The RP has been doing an inventory and has promised in by this afternoon. Up until now he has been reporting 300-600 gallons of new 10w40 motor oil (low VOC). Impact area is 3 blocks wide and two large blocks long. Most remaining oil is a residual, stain or sheen.  
Bryant

Sent from my iPhone

On Aug 23, 2016, at 10:33 AM, Martin, John <[martin.john@epa.gov](mailto:martin.john@epa.gov)> wrote:

Do you have answers/guessitmates/verbiage?



**From:** Gray, David

**Sent:** Tuesday, August 23, 2016 10:21 AM

**To:** Ruhl, Christopher

<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Assunto, Carmen

<[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>; Martin, John

<[martin.john@epa.gov](mailto:martin.john@epa.gov)>; Smith, Monica

<[smith.monica@epa.gov](mailto:smith.monica@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Do we have an amount  
estimate for the volume of oil  
spilled? And/or size of area  
impacted?

**From:** Ruhl, Christopher

**Sent:** Tuesday, August 23, 2016 9:15 AM

**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>;

Assunto, Carmen <[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>; Martin, John  
<[martin.john@epa.gov](mailto:martin.john@epa.gov)>; Smith, Monica  
<[smith.monica@epa.gov](mailto:smith.monica@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website  
review

David-

Perhaps we could insert the following  
statement.

Most impacted properties only have  
“residual” oil staining.

Chris Ruhl

USEPA R6 Oil Team Leader

Federal On Scene Coordinator

(214) 665-7356 office

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**From:** Gray, David

**Sent:** Tuesday, August 23, 2016 10:06 AM

**To:** Ruhl, Christopher

<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Assunto, Carmen

<[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>; Martin, John

<[martin.john@epa.gov](mailto:martin.john@epa.gov)>; Smith, Monica

<[smith.monica@epa.gov](mailto:smith.monica@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website  
review

I'd suggest this language and can  
share it with NICCL and HQ in  
today's update. They may be  
concerned that it reads like a  
bigger oil spill (re: Murphy) than I  
understand exists.

David

Lard Oil Company Spill, Denham  
Springs, LA

Slow moving storms dropped  
more than two feet of rain around  
Denham Springs causing flooding  
of the Amite River. On August 18,  
EPA responded to reports of an  
oil spill from Lard Oil Co., an oil  
distribution company at 914  
Florida Ave., in Denham Springs,

Livingston Parish, Louisiana. Floodwaters displaced oil containers and discharged an unknown volume of oil in the surrounding neighborhood. It appears to be a localized incident and predominately lubricating oil. Estimates are that 51 residential yards and 3 structures (1 home and two businesses) are affected. Lard Oil Co. is cleaning up the oil under EPA supervision and work is continuing.

---

**From:** Ruhl, Christopher

**Sent:** Tuesday, August 23, 2016 8:58 AM

**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>;

Assunto, Carmen <[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>; Martin, John

<[martin.john@epa.gov](mailto:martin.john@epa.gov)>; Smith, Monica

<[smith.monica@epa.gov](mailto:smith.monica@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Update looks good. I would suggest removing a time table for the completion as it is taking longer that we had originally estimated.

Chris Ruhl

USEPA R6 Oil Team Leader

Federal On Scene Coordinator

(214) 665-7356 office

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**From:** Gray, David

**Sent:** Tuesday, August 23, 2016 9:54 AM

**To:** Ruhl, Christopher

<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Assunto, Carmen

<[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

How about this language? I think it matches our reports but need to check the completion date which I

think was tomorrow 8/24 but I put 8/26 to give some leadway.

David

Lard Oil Company Spill, Denham Springs, LA

Slow moving storms dropped more than two feet of rain around Denham Springs causing flooding of the Amite River. On August 18, EPA responded to reports of an oil spill from Lard Oil Co., an oil distribution company at 914 Florida Ave., in Denham Springs, Livingston Parish, Louisiana. Floodwaters displaced oil containers and discharged an unknown volume of oil in the surrounding neighborhood. It appears to be a localized incident and predominately lubricating oil. Estimates are that 51 residential yards and 3 structures (1 home and two businesses) are affected. Lard Oil Co. is cleaning up the oil under EPA supervision and is expected to complete their work by August 26.

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**From:** Gray, David

**Sent:** Tuesday, August 23, 2016 9:43 AM

**To:** Ruhl, Christopher

<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Assunto, Carmen

<[assunto.carmen@epa.gov](mailto:assunto.carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Chris,

Sure – we can work on a site

specific page. I can alert HQ and FEMA on the NICCL call today. Is this the language that you want on EPA's Louisiana Webpage? The numbers are higher than our daily updates so not consistent. We need to reconcile them.

David

Lard Oil Company Spill, Denham Springs, LA

Slow moving storms dropped more than two feet of rain around Denham Springs causing flooding of the Amite River. On August 18, EPA responded to reports of an oil spill from Lard Oil Co., an oil distribution company at 914 Florida Ave., in Denham Springs, Livingston Parish, Louisiana. Floodwaters displaced oil containers and discharged an unknown volume of oil in the surrounding neighborhood. It appears to be a localized incident and predominately lubricating oil. Estimates are that 2-3 dozen residential yards and 6-10 homes are affected.

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**From:** Ruhl, Christopher

**Sent:** Tuesday, August 23, 2016 8:12 AM

**To:** Assunto, Carmen

<[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>; Gray, David

<[gray.david@epa.gov](mailto:gray.david@epa.gov)>



**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

I think that they are looking for information related to the cleanup of oil from their neighborhood.

Chris Ruhl

USEPA R6 Oil Team Leader

Federal On Scene Coordinator

(214) 665-7356 office

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**From:** Assunto, Carmen

**Sent:** Tuesday, August 23, 2016 9:09 AM

**To:** Ruhl, Christopher

<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>; Gray, David

<[gray.david@epa.gov](mailto:gray.david@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

David may have a different response, but I can say that the LA Governor's webpage has a great deal of information:

<http://gov.louisiana.gov/>

<http://gov.louisiana.gov/news/resources-for-flood-victims>

## Resources for Flood Victims

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August 20, 2016

## Register Your Damages with FEMA

Louisiana disaster survivors are urged to register for federal disaster assistance with FEMA. The claim number for the flooding in Louisiana is **4277**. When you have completed the FEMA registration, you will be assigned a FEMA registration number. This will be a 9-digit number that will start with 50 or 45.

Individuals and business owners in the designated

parishes who had storm or flood damage should register for “Individual Assistance” with FEMA in the following ways:

- Online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)
- By phone at 1-800-621-FEMA (3362)
- People who have a speech disability or hearing loss and use TTY should call 1-800-462-7585
- For those who use 711 or Video Relay Service (VRS), call 1-800-621-3362

**IF YOU LIVE OUTSIDE THE FEDERALLY DECLARED DISASTER AREA YOU MUST REGISTER WITH FEMA BY PHONE AT 1-800-621-3362.**

The toll free telephone numbers above will operate 6 a.m. to 10 p.m. seven days a week until further notice.

**If you have flood insurance, you must also file a flood insurance claim with your insurance company.**

## NFIP: Flood Insurance Claims and Questions

- Everyone is urged to contact their insurance company to file their individual claims.
- Call 1-800-621-3362 Monday to Friday 8 a.m.- 6 p.m. and select Option 2 for the FEMA call center. Staff will be assisting policyholders with information regarding their flood insurance policy, offer technical guidance to aid in recovery and provide answers to complicated and general questions about the NFIP.

## Shelters

[Click here for a list of open shelters.](#)

## FEMA Temporary Housing Assistance

## Transitional Shelter Assistance (TSA)

# Hotel rooms for eligible survivors paid for by FEMA

## **What is this?**

This is a temporary program for survivors displaced from their primary residence that allows eligible disaster survivors to select from a list of partner hotel rooms.

## **Who is eligible?**

If you were displaced from the storm, have registered with FEMA and selected one of the locations listed below, you may be eligible for help from the TSA program:

- Living in a car
- Living in a hotel/motel
- Living in a mass shelter
- Living at your place of employment

## **How does it work?**

When you registered with FEMA and are eligible, then FEMA will automatically call you over the next several days. This FEMA call will be a recorded message telling you that you are eligible and referring you to a website where you will find a list of hotels with available rooms. You can call the hotel where you would like to stay to arrange a room. Upon your arrival and check in, you will provide your registration number and a government ID. Rooms are directly paid through FEMA.

FEMA will contact you throughout your stay to assist you with your future housing plans. Your case will be managed on an individual basis to determine, for example, whether you have received your Individual Assistance money from FEMA and been provided available rental resources that would lead to a more permanent housing solution.

## Louisiana Housing Corporation Renting a House/Condo/Apartment [www.lahousingsearch.org](http://www.lahousingsearch.org)

## **What is this?**

This is a website that collects all types of rental property available right now where displaced

survivors can go to find a rental property available for rent immediately in your area. It is also a website where property owners who want to rent out their property should list their property. We are encouraging any property owner who has rental property available to please go to this site and list their property. We are also encouraging anyone who has property available to rent to list their property for less than the typical one-year lease, and to consider leasing for a month, or month-to-month basis, etc.

### **Who is eligible?**

While anyone can use this website, we are urging flood survivors from the recent event to go to this website because they can find immediate housing here that will help them move out of shelters. You can use your own private funds, a Section 8 Housing voucher that you already have, or can take advantage of FEMA Individual Assistance money you receive to pay for the monthly rental of these units.

### **How does it work?**

Go to [www.lahousingsearch.org](http://www.lahousingsearch.org). You may select find a rental and then search by location and select the price range in which you are searching for a temporary rental unit. You may also select List a Rental and enter information about a property unit you have available for rent.

## **Disaster Food Stamps (DSNAP)**

**\*For the most up-to-date information on DSNAP, visit [dcfs.la.gov](http://dcfs.la.gov)**

### **What is DSNAP?**

DSNAP provides eligible households - who do not currently receive SNAP benefits - with help buying groceries due to lost income or damages following a disaster.

### **Will I receive DSNAP benefits if I already receive regular SNAP benefits?**

If you already receive SNAP benefits and live in a parish or ZIP code where DSNAP is activated, you may automatically have supplemental SNAP benefits added to your EBT cards. You DO NOT need to pre-register or apply for DSNAP. Please do not visit a DSNAP location!

### **How can I pre-register for DSNAP?**

Residents can pre-register online at [dcfs.la.gov/preregister](https://dcfs.la.gov/preregister) or by phone at 1- 888-LAHELP-U (888-524-3578).

### **Should I pre-register for DSNAP?**

If you were impacted by the storm and haven't registered already, we encourage you to do so. It will reduce the time you have to spend at a DSNAP site.

**If you have pre-registered for DSNAP at any time or already received DSNAP, you DO NOT need to pre-register again.** When you visit a DSNAP site to complete your application, the caseworker will be able to update your previous information.

### **What do I need to provide to receive DSNAP benefits?**

- Name, Social Security Number and Date of Birth for each household member
- Current address and parish of household
- Monthly income for each household member
- All liquid assets for each household member (cash on hand, checking, savings)

### **Where can I find information about DSNAP locations?**

All DSNAP updates will be posted online at [dcfs.la.gov](https://dcfs.la.gov) and on the [DCFS Facebook](#) page.

## **Business Recovery Resources**

The U.S. Small Business Administration, Louisiana Economic Development and Louisiana Small Business Development Centers are partnering to provide a wide range of services to businesses impacted by the severe storms and flooding at Business Recovery Centers opening in areas affected.

SBA representatives will provide information on disaster loans to help finance recovery and explain the application process. LSBDC consultants at the center will provide program information,

answer questions and help businesses apply for this much needed financial help.

The Louisiana Department of Economic Development has set up a resource page with more information for businesses affected by the flooding, including the locations of Business Recovery Centers currently open. [Click here to visit their Flood Recovery Assistance page.](#)

## Other Helpful Information

For the most up-to-date information on road closures in Louisiana:

- Visit [511la.org](http://511la.org)
- Dial 511

To register for disaster unemployment assistance, you must register by September 15, 2016 and must be unemployed as of August 11, 2016:

- Visit [laworks.net](http://laworks.net)
- Dial 1-866-783-5567

## Other numbers you might find helpful:

- Pet Rescue/Triage: 225-952-8168
- Register for free home cleanup assistance: 1-800-451-1954
- To find out if your loved one is in a state-run shelter: 225-219-5452
- To find out if your loved one is in a Red Cross shelter: 1-866-438-4636

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**From:** Ruhl, Christopher

**Sent:** Tuesday, August 23, 2016 9:02 AM

**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>;

Assunto, Carmen <[Assunto.Carmen@epa.gov](mailto:Assunto.Carmen@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** FW: Lard Oil - Polrep and Website review

Good morning Carmen and David,  
Quick update. Bryant is reporting that he has fielded numerous request from residents on the status of the ongoing response. Many of

the residents have been displaced from the flooding and are not able to get updates in person. Do we want to do a site specific website? Other options?

Chris Ruhl  
USEPA R6 Oil Team Leader  
Federal On Scene Coordinator  
(214) 665-7356 office

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**From:** Smalley, Bryant  
**Sent:** Tuesday, August 23, 2016 8:08 AM  
**To:** Ruhl, Christopher  
<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>  
**Subject:** RE: Lard Oil - Polrep and Website review  
Can I make the Website Public, but keep the PolRep private?  
Bryant

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**From:** Ruhl, Christopher  
**Sent:** Monday, August 22, 2016 10:14 AM  
**To:** Smalley, Bryant <[smalley.bryant@epa.gov](mailto:smalley.bryant@epa.gov)>  
**Subject:** FW: Lard Oil - Polrep and Website review  
Bryant-  
XA has taken a look at it. If possible, take a look at the language surrounding the access agreements. We don't want it to appear that we are getting access for the RP nor visa versa. Perhaps clarifying that both groups are getting access separately. Also, David has concerns with the use of Team as it sounds like we may have an army of people dedicated to the effort. Once you make those adjustments the polrep is ready to be sent out to the normal distribution list. Let's leave the polrep private for the time being. If this presents an issue operationally let me know.

Chris Ruhl  
USEPA R6 Oil Team Leader  
Federal On Scene Coordinator  
(214) 665-7356 office

---

**From:** Gray, David  
**Sent:** Monday, August 22, 2016 7:35 AM  
**To:** Ruhl, Christopher  
<[Ruhl.Christopher@epa.gov](mailto:Ruhl.Christopher@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** RE: Lard Oil - Polrep and Website review

Polrep looks fine to me. Although the statement 'Teams of EPA ... ' makes it sound like we have a lot of people in the field getting access agreements. Also, I would not post the photo showing 'Mobil' labeled containers. Let's HOLD on making the spill webpage public.  
David

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**From:** Ruhl, Christopher

**Sent:** Monday, August 22, 2016 6:38 AM

**To:** Gray, David <[gray.david@epa.gov](mailto:gray.david@epa.gov)>

**Cc:** Crossland, Ronnie

<[Crossland.Ronnie@epa.gov](mailto:Crossland.Ronnie@epa.gov)>

**Subject:** Lard Oil - Polrep and Website review

Good morning David,  
Attached is the initial Polrep for the Lard Oil Spill in Denham Springs we have been reporting in the flood updates. I wanted to share it with you in case you wanted to review it prior to its distribution. Also, the website for the Incident can be found at.  
<https://www.epaossc.org/lardoilcompany>  
The OSC has requested to make them both public. I have reviewed both and don't see an issue.